

**CONVENTION CENTER TELECOMMUNICATIONS & NETWORK SERVICES ORDER FORM**

**AMERICASMART® ■ ATLANTA - Technology Services**

240 Peachtree St. NW Suite 2200, Atlanta, GA 30303

Phone: (404) 220-3007 Fax: (678) 686-5355 Email: telecomm@americasmart.com

Event Name: \_\_\_\_\_ Event Dates: \_\_\_\_\_

AmericasMart Building:      ①      ②      ③ Floor: \_\_\_\_\_ Space Number: \_\_\_\_\_

**CUSTOMER CONTACT INFORMATION**

Contact Name: \_\_\_\_\_ Company Name: \_\_\_\_\_

Billing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Business Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

Email Address: \_\_\_\_\_ Onsite Cell: \_\_\_\_\_

TELECOMMUNICATION SERVICES	RATE	QUANTITY	TOTAL
<b>STANDARD BUSINESS LINE</b> (allows local, toll free, and calling card calls, a credit card must be supplied for long distance service to be provided)	\$ 200.00		
<b>INSTALLATION FEE (\$125.00 PER LINE ORDERED)</b>	\$ 125.00		
<b>SUBTOTAL TELECOMMUNICATION SERVICES</b>			
Calling Service (Select One): <u>    </u> Local, Toll Free, & Calling Cards Only <u>    </u> Long Distance <u>    </u> International			
Phone sets are available at the AmericasMart Service Desk. A refundable deposit of \$75 is required ( <b><u>PAYABLE ON-SITE ONLY</u></b> ). The deposit is refunded upon return of the phone set at the end of the event/show. <i>Customers may provide phone sets, but they must provide their own fax machine or credit card machine.</i>			
INTERNET & NETWORK SERVICES (download speed / upload speed)	RATE	QUANTITY	TOTAL
<b>Enhanced DSL 1.0Mbps / 256Kbps</b>	\$ 335.00		
<b>Enterprise DSL 3.0Mbps / 512Kbps</b>	\$ 660.00		
<b>Extreme DSL 6.0Mbps / 1.5Mbps</b>	\$ 1,350.00		
<b>PUBLIC IP ADDRESS</b>	\$ 100.00		
<b>INSTALLATION FEE (\$125.00 PER LINE ORDERED)</b>	\$ 125.00		
<b>SUBTOTAL INTERNET &amp; NETWORK SERVICES</b>			
Customer is responsible for supplying Laptop or PC equipped with a Network adapter with RJ-45 connector. Customer also responsible for ordering the necessary electrical services. Your modem & IP information will be provided prior to or upon arrival. Please contact the Help Desk at 404-220-3003 if you need assistance.			
<b>EXPEDITE FEE - ONLY IF ORDER IS RECEIVED AFTER DEADLINE*</b>	\$ 100.00		
<b>TOTAL TELECOMMUNICATION AND INTERNET &amp; NETWORK SERVICES</b>			

**\*IMPORTANT NOTE:** Orders must be received **within two (2) weeks** of the requested installation date. Any orders received after the deadline date will be charged an expedite fee. There are **no refunds.**

I have read and understand the Client Service Agreement, and I authorize these services to be ordered.

Authorized Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Printed Name: \_\_\_\_\_ Title: \_\_\_\_\_

**PAYMENT INFORMATION**

Company Name: \_\_\_\_\_ Cardholder: \_\_\_\_\_

Credit Card (MasterCard or Visa ONLY):  MasterCard  Visa

Card Number: \_\_\_\_\_ 3 Digit Security Code: \_\_\_\_\_ Expiration Date: \_\_\_\_\_

Amount to Charge (Write in the exact amount to charge): \$ \_\_\_\_\_

I, the cardholder, authorize the amount specified above to be charged to my credit card for payment of telecommunication and/or internet & network services. I agree that the above information is correct. I understand that this amount is non-refundable and non-transferable even in the event of a cancellation.

\_\_\_\_\_  
Cardholder's Signature

\_\_\_\_\_  
Date

## **CLIENT SERVICE AGREEMENT**

### **General Terms & Conditions**

Any individual or entity receiving any product or service from AmericasMart Real Estate, LLC, shall hereafter be referred to as Client. By accepting products and/or services provided by AmericasMart Real Estate, LLC Client agrees to observe and abide by all of the provisions, terms, and requirements specified in this document.

### **Billing**

AmericasMart Real Estate, LLC shall bill Client for Services at the published rate prior to services rendered. If Client fails to return the DSL modem and/or analog phone set on the disconnect date, AmericasMart shall bill client a lost modem fee and/or lost phone set fee.

### **Disclaimer of Liability**

Client acknowledges that AmericasMart Real Estate, LLC makes no warranty of any kind, expressed or implied, regarding the reliability or suitability for a particular purpose of its services. AmericasMart Real Estate, LLC disclaims any warranty of merchantability or fitness for a particular purpose. Client acknowledges and understands that AmericasMart Real Estate, LLC exercises no control over the nature, content, or reliability of the information delivered to Client from the Internet via AmericasMart Real Estate, LLC. Client acknowledges that AmericasMart Real Estate, LLC is not liable for any errors or interruption in Internet access service provided to Client, whether within or outside the control of AmericasMart Real Estate, LLC. Under no circumstances shall AmericasMart Real Estate, LLC be held responsible for damages or loss suffered by Client, including but not limited to special, incidental, consequential, or punitive damages, as a result of Client's or AmericasMart Real Estate, LLC's or a third party's negligence, fault, misconduct, or failure to perform. Client acknowledges that Internet access service may be temporarily unavailable for scheduled or unscheduled maintenance, and for other reasons within and outside the control of AmericasMart Real Estate, LLC. Under no circumstances do any such errors, loss, delays, loss of information, or interruptions in service nullify or modify this agreement or any other agreement or contract entered into by AmericasMart Real Estate, LLC and Client. AmericasMart Real Estate, LLC reserves the right to refuse or terminate service to Client at any time.

### **Client Responsibility**

Client is responsible for protecting all account passwords and for any authorized or unauthorized use made of Client's account. Client agrees to comply with the rules appropriate to any network to which Client may gain access via the services of AmericasMart Real Estate, LLC. Client acknowledges that any proprietary, confidential, or otherwise valuable information that Client desires to keep confidential should not be transmitted over any part of the Internet without encryption, nor reside without firewall protection on computers connected to the Internet. Client will not transmit or make available to the Internet any material that is illegal, libelous, tortuous, or likely to result in action against AmericasMart Real Estate, LLC or its clients. Client agrees that under no circumstances will the Client use AmericasMart Real Estate, LLC's equipment and/or electronic mail addresses in connection with the sending of unsolicited electronic mail messages, commercial or otherwise, including, but not limited to, the sending of unsolicited mass mailings from another service which in any way implicates the use of AmericasMart Real Estate, LLC's service, equipment or any AmericasMart Real Estate, LLC electronic mail address.

### **Refunds**

There are no refunds. All payments are non-refundable. Defective hardware will be replaced within one (1) day of notification.

### **Installation Support**

AmericasMart Real Estate, LLC shall provide support to the customer to establish dedicated connectivity between the DSL Modem supplied and configured by AmericasMart Real Estate, LLC and the Internet. AmericasMart Real Estate, LLC may supply a public IP address to customer for an additional charge of \$100.00 per public IP which may be used to connect from the Internet. AmericasMart Real Estate, LLC does not guarantee phone number, until the services have been connected and/or installed.

Revised 02/28/2007